



TSSA Moves to Improve Safety in Ontario with Launch of Support Program

For the first time ever, the Technical Standards and Safety Authority (TSSA) is now offering a support and education program aimed at lowering risk and achieving increased compliance with safety standards. The Compliance Support Program will cover all operators and owners regulated by TSSA.

Analytics will be used to identify devices that have been determined to be in a higher risk category based on noted past non-compliances. With this information, TSSA's new compliance support advisors will reach out to regulated parties where data demonstrates there is a need for assistance. The assistance will be tailored to suit each entity's specific needs.

Once an organization is contacted by TSSA, participation in the program is voluntary and free of charge. The new Compliance Support Program focuses on partnering with organizations to overcome the identified safety issues. It is independent and separate from inspection activity. All entities contacted to participate in the program continue to receive regular oversight and inspections by TSSA, regardless of their decision to participate in the program.

In launching the program, Bonnie Rose, TSSA President and CEO said in a news release "Inspections and enforcement and even prosecutions are simply not enough to significantly reduce the number of accidents in Ontario. The program is the first major move in TSSA's transformation to an Outcome-Based Regulator that will see TSSA transition from an inspection and enforcement-based organization to one that also uses collaboration, partnerships and education to improve compliance with safety standards."

This innovative initiative was developed with input from an industry working group who were tasked to find ways to improve safety while reducing unnecessary regulatory burden.

TSSA's Compliance Support Program is:

- initiated by TSSA;
- being offered to entities where TSSA data demonstrates the need;
- designed to assist entities in lowering their risk and achieving compliance;
- provides compliance assistance, training and education;
- a free service delivered by professional TSSA staff;
- voluntary, based on the entity's willingness to engage;
- tailored to suit the entity's needs; and
- independent and separate of inspection activity.

TSSA is excited about working together with our industry partners to achieve compliance and reduce this risk of injury or harm to Ontarians.

Should you have questions please contact AJ Kadirgamar, Director of Shared Services, T. 416 734 6245, E. akadirgamar@tssa.org.